

CANCELLATION POLICY

- If you cancel an appointment and do not provide at least 24 hours notice, you will be charged the full amount for your appointment. Please note insurance does not cover missed appointments.
- If you do not show for your scheduled appointment, you will be charged the full amount for your appointment. Please note insurance does not cover missed appointments.
- When we reserve time for you, we require all of that time to provide you with the best quality care possible. When you are late it decreases our ability to accomplish this. *If you arrive more than 10 minutes late for your appointment time, you may be rescheduled in order to meet the needs of those who are on time. A missed appointment fee will be charged.*

This policy is designed to protect our providers' time, not to penalize our clients financially. When an appointment is made with one of our providers, that time is booked and is no longer available for scheduling. Late cancellation and no show appointments are rarely filled due to lack of advance notice and result in a loss of our providers' time. Payment for late cancel or no show appointments is to be made before the next regularly scheduled appointment.